

Crystal Ball Software and Risk Analysis Tips

(#34) Can I get an online version of the manuals?

As a matter of fact, if you have a Crystal Ball CD, you already have them! All the manuals, except for the Developer Kit, are available on the Crystal Ball CD as PDF files. However, they are not installed by default (since most people receive manuals with their order, and the manual files are fairly large).

To install the manuals:

1. Put your Crystal Ball CD in your CD-ROM. The installer starts automatically.
2. Select Install Products.
3. Select User Manuals. The installer prompts you to select a folder to unzip the manuals.
4. Enter the path where you want the manuals.
5. Click on Unzip.

NOTE: The manuals are not available with the downloaded installer. You will need the Adobe Acrobat Reader to view them, and you can either download the Reader from www.adobe.com or from the CD (we include a version to save you download time).

For more information or to contact us, browse to <http://helpdesk.crystalball.com>

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